



## Holiday Travel Kicks into High Gear at SAT; Passengers Reminded to Arrive Early

**San Antonio, TX**— Memorial Day weekend marks the beginning of the summer travel season and is traditionally one of the busiest travel periods of the year. San Antonio International is already seeing heavy passenger traffic and expects the crowds to increase tomorrow and through the weekend during the busiest time of the day- 5 a.m. – 7:30 a.m.

To prepare passengers for the heavy volume at the airport during the holiday weekend, SAT offers the following tips to help ensure a stress-free airport experience:

**Arrive Early:** Passengers should arrive at least two hours before their scheduled flight for flights before 7:30 a.m. and 90 minutes for flights thereafter.

**Parking Availability/Options:** SAT typically offers two parking options for travelers - hourly and long-term. With the increase in passenger traffic during Memorial Day weekend, SAT will have the Green Lot open through the weekend to give passengers another option as parking may become limited during this high travel time.

**Use Credit Card Only Lanes for Quicker Service:** Visitors paying by credit card can exit through any unattended lanes. Look for the lanes with Credit/Debit Exit only signs above the lanes. Transactions processed through this method only take a few seconds and do not require patron signature.

**Ticketless Parking Options:** Your Credit card can become your ticket. Insert the same credit card upon entering and exiting and your transaction is fast and simple. This ticketless method eliminates having to keep track of a parking ticket while away on travel and assists in reducing wait time at exit. Another benefit of the ticketless option is that waste disposal of the paper parking tickets are eliminated.

**Pack with Security in Mind** - To avoid the potential of additional screening, passengers should know what is and isn't allowed in carry-ons and checked luggage. Passengers are encouraged to check the prohibited items list on the TSA website- <http://www.tsa.gov/traveler-information>.

**Dress the part:** Passengers should try to avoid wearing metal in or on clothing and coins, keys, jewelry, belt buckles and other metal items should be packed in a carry-on bag for easier processing through the security checkpoint.

CITY OF SAN ANTONIO AVIATION DEPARTMENT  
9800 Airport Blvd. San Antonio, TX 78216 | Phone 210.207.SAIA (7242) | Fax 210.207.3500

### Our Mission:

To innovatively manage our airports to provide a positive customer experience while supporting economic development.

**Get your Boarding Pass Early** – Passengers can print boarding passes online before they arrive at the airport or they can use the convenient airline check-in kiosks at the airport. Passengers with only carry-on baggage can go directly to the security checkpoint. Passengers with luggage can go to airline counter for bag-check.

**Check the flight status online or signup email flight notifications** – Passengers can check their flight status and sign up for flight status email alerts at <http://www.sanantonio.gov/SAT>.

**Use the cell phone waiting lot** – When picking up arriving passengers, drivers can use the Cell Phone Waiting Lot to wait for the arrival of their passenger. This parking lot is free of charge.

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**MEDIA CONTACT:**

Nora Castro, Public Relations Manager

Office: 210-207-3542

Mobile: 210-908-8665